

Ken Feinberg, compensation administrator for GM ignition recall discusses claims processes. Veteran mediator Kenneth R. Feinberg, appointed to administer the General Motors ignition switch compensation program, was the featured speaker at the inaugural meeting of the Mid-Atlantic Regional Chapter of the American Bar Association Section of Dispute Resolution on October 27 in Washington, DC. In his remarks Feinberg recounted the various roles he played in the aftermath of a string of tragic incidents, provided insights into the claims process in the GM ignition switch case, and raised concerns about the fairness of 9/11 compensation and other funds. The ABA videotaped his full [remarks](#) which are also available in short segments:

1. [Specific protocols help guide resolving GM ignition claims](#)
2. [Post-settlement, intramural fights pose new problem, opportunity](#)
3. [Emotions can run high in mediation disputes](#)
4. [Getting the parties to 'yes' takes good listening](#)
5. [Mediation not panacea, but plays important role](#)